# Cookies Policy

August 2025

Our website uses cookies to distinguish you from other users of our website. This helps us to provide you with a good experience when you browse our website and also allows us to improve our site.

A cookie is a small file of letters and numbers that we store on your browser or the hard drive of your computer if you agree. Cookies contain information that is transferred to your computer's hard drive.

We use the following cookies:

- **Strictly necessary cookies.** These are cookies that are required for the operation of our website. These essential cookies are always enabled because our website won't work properly without them. They include, for example, cookies that enable you to log into secure areas of our website, or make use of e-billing services. You can switch off these cookies in your browser settings but you may then not be able to access all or parts of our website.

- **Analytical or performance cookies.** These allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our website works, for example, by ensuring that users are finding what they are looking for easily.

- **Functionality cookies.** These are used to recognise you when you return to our website. This enables us to personalise our content for you, greet you by name and remember your preferences (for example, your choice of language or region). They also help perform certain functionalities like sharing the content of the website on social media platforms and collecting feedback.

- **Targeting or advertisement cookies.** These are third-party cookies that help us analyse how you use this website, store your preferences, and provide the content and advertisements that are relevant to you.  These cookies will only be stored in your browser with your prior consent.  You can choose to enable or disable some

or all of the cookies but disabling some or all of them may affect your browsing experience.

We do not share the information collected by the cookies with any third parties.

**Choices about cookies**

You can choose which analytical, functionality and targeting cookies we can set by clicking on the button(s):

| Cookie Category | Setting |
|---|---|
| Strictly necessary cookies | **ALWAYS ACTIVE** |
| Analytical or performance cookies | **OFF** |
| Functionality cookies | **OFF** |
| Targeting or advertisement cookies | **OFF** |

You can also choose to "Reject All" cookies in the cookie banner.

However, if you use your browser settings to block all cookies (including essential cookies) you may not be able to access all or parts of our website.

Except for essential cookies, all cookies will expire after 12 months.

If you have any questions or concerns about our use of cookies, please send us an email to joshua.davies@onegeneration.co.uk.